



Photo: Staff

Halloween storytime participants

"I want to mention how much I enjoy the Port Moody Library. I'm a frequent user of other libraries, and yours compares so favourably in terms of Internet access, responsiveness, and a general welcoming feeling. This last point extends not simply to the library as a whole, but to all the library staff as well."

- Patron (2004)

"I think your library staff is excellent. They are very helpful and friendly. You can easily tell they enjoy what they do."

- Patron (2004)

"Port Moody Library continues to impress me as an improving resource."

- Patron (2004)

"Thank you for all the time spent helping in my job search. I have found a job and wanted to share how happy I am."

- Patron (2004)

Port Moody Public Library
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<http://library.portmoody.ca>

We are
 the community's
 friendly gateway
 to the worlds
 of learning,
 imagination,
 and creative
 pursuits.

- Port Moody Public Library
 Mission Statement



It's a big world in here.

FROM THE CHAIR

2004 represented another busy year for the Port Moody Public Library staff and board.

3,795 new registrations brought the number of borrowers to 32,716, a 12% rise over 2003. Library visits totaled 266,303 (a 9% rise). The ongoing expansion of automated procedures enabled circulation staff to continue providing the same excellent level of personalized service. Patrons now conduct 40% of all checkouts themselves and 49 % of all holds are registered online.

Port Moody Public Library and Coquitlam Public Library launched the “Two Libraries One Search” service and received an International Web Junction Award.

The Board itself has also been looking ahead. We raised almost \$20,000 with our fourth “Links for Literacy” golf tournament, and the proceeds this year have been directed to a legacy fund within the Port Moody Foundation to provide annually for special projects. We are currently exploring other fundraising venues.

“Libraries without Walls,” the report of the provincial strategic plan initiative, was warmly received with the public announcement that additional funding will soon be provided for public libraries. Trustee Yolanda Broderick actively participated in the InterLINK strategic planning session in the fall, and we look forward to learning how this plan will move InterLINK ahead in the coming years.



Photo: In-View Images

2004 Library Board

Back Row:

Wendy Koeppen, Tom Shorthouse Sr. (*Chair*), Rick Nelson, Rosemary Rawnsley, Yolanda Broderick

Sitting Front Row:

Jill Cook (*Vice-Chair*), Kathryn Nokony, Don Logie

Absent:

Meghan Lahti - *Council Representative*

SUPPORTERS

Golf Tournament Sponsors

- The Now Newspaper • Appia Group of Companies
• Polygon Homes • Full Line Specialties • Perler Financial Group
• Golden Spike Pub • Bar Code Applications • BC Hydro Burrard Thermal Generating Station • Canadian Pacific Railway
• Coquitlam Centre • CUPE B.C. • D.A.B. Microscopes & Imaging
• Kiwanis Club of Coquitlam/Port Moody • Leaders Insurance Agencies • McDonald's Restaurant – Port Moody
• Morse Construction • Onni Group of Companies • OpenRoad Toyota - Port Moody • Pacific Coast Terminals • Park Lane Homes
• Performance Golfworks • Speedpro SignsPlus • Port Moody Insurance Services • Port Moody Travel • Re/Max All Points Realty
• Rotary Club of Port Moody • United Wiring & Alarm Services
• Village Credit Union • Western Printers & Lithographers
• Westminister Savings Credit Union • Westwood Honda • Xerox

Golf Committee

- Barbara Nuttall, *Chair* • Dan Brown • Peggy Littlejohn
• Don Logie • Ryan McAdams • Rick Nelson • Denise Parker
• Tom Shorthouse Sr. • Donna Sweeney • Karen Wood

Golf Volunteers

- Dianna Brown • Jill Cook • Coun. Bob Elliott • Ann Hulbert
• Dexada Jorgenson • Wendy Koeppen • Bill McCracken
• Kathryn Nokony • Al Tynan

Supporters

- City of Port Moody • Jill Cook • The Dead Zone • Industry Canada and Vancouver Community Network • Wendy Koeppen
• Rick Nelson • Now Newspaper • Port Moody Foundation
• Port Moody Public Library Board of Trustees • Public Library InterLINK • Public Library Services Branch, Ministry of Community, Aboriginal and Women's Services • Rosemary Rawnsley
• Royal Bank Financial Group • Tom Shorthouse Sr.
• Tri-City News • White Spot Restaurants • Writers In Libraries

Collection Donations

- Catherine Campbell • Tom Dowling • Inlet Book Club • Lina Kropp
• Tamara Kropp • Stephanie Lee • Elizabeth Michno • C. Elaine Murray • Barbara Reid • Right to Quiet Society • Ivy Tyson

Staff

Permanent

- Diana Guinn, *Chief Librarian* • Sandra Singh, *Manager of Library Services (Jan-Aug)* • Andrée Duval, *Deputy Chief Librarian (started in Nov)* • Martin Boughner, *Systems and Technical Services Librarian* • Barbara Buxton, *Community Services Librarian* • Vicki Donoghue, *Children's Services Librarian* • Dayna Solem, *Library Secretary* • Irene Jakse, *Public Services Assistant* • Aidan Sheridan, *Systems Support Assistant (Jan-Apr)* • Noreen Miles, *Systems Support Assistant*
• Wendy Bowman, *Circulation Supervisor (Jan-Jul)*
• Laurie Querengesser, *Sr Circulation Assistant, Acting Circulation Supervisor (Apr-Dec)* • Carolyn Bond, *Circulation Assistant, Acting Sr Circulation Assistant (Apr-Dec)* • Renelle Acres, *Circulation Assistant* • Elizabeth Tham, *Circulation Assistant, Technical Services Assistant*
• Jane Vilac, *Circulation Assistant* • Jessica Crompton, *Page*
• Joy Francescini, *Page* • Brian Garbet, *Page* • Sandra Ho, *Page*

Auxiliary

- Julie Asselstine • Trista Couzens • Michelle Dober
• Sarah Donald • Saied Forouzi • Natalie Fouquette
• Freda Harmer • Laura Kerssens • Sandra MacVicar
• Nicole Nettles • Alana Noel • Katie Oke • Helen Paramonov
• Abbas Saffari • Harjinder Thind • Emmy Tsang

STATISTICS

FROM THE CHAIR cont'd

2004 Finances

Revenues

Library fines and dues	\$ 46,963.00
Non-resident fees	\$ 5,640.00
Used book sales	\$ 8,024.00
Souvenirs and bookstore items	\$ 828.00
Computer/printing sales	\$ 5,685.00
Resource sharing grant	\$ 5,495.00
Provincial operating grant	\$ 66,725.00
InterLINK grant	\$ 37,935.00
Donations	\$ 1,000.00
Transfer from reserves	\$ 26,683.00
City of Port Moody	\$ 986,570.00

Total **\$1,191,548.00**

Other Revenue

Golf tournament and donations received in trust	\$ 24,903.00
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Expenditures

Salaries and benefits	\$ 831,355.00
Collections	\$ 140,016.00
Operating expenses	\$ 140,500.00
Transfer to reserves	\$ 22,000.00

Total **\$1,133,871.00**

Net surplus returned to the City **\$ 57,677.00**

Capital expenditures **\$ 36,645.00**

2004 Operations

Services

Population	26,690
Items borrowed	452,318
Library visits	268,303
Questions answered	24,676
Programs delivered	158
Total program attendance	7,376
Library card holders	32,716

Year End Collections

Catalogued print materials	69,040
Paperbacks (uncatalogued)	14,659
Magazine/newspaper subscriptions	164
Magazine holdings	3,633
Videos/DVDs	4,273
Audio cassettes/CDs/CD-ROMs	2,530
Multilingual	5,395

Total Materials **99,694**

Although only ten years old, the Library is outgrowing its facility and we expect that the current building boom in Port Moody will augment the numbers of people who will make use of our services. After a lengthy search, Cornerstone Planning Group, building space consultants, have been hired to examine the current situation and propose both short term solutions and longer expansion possibilities. Their report will be available in 2005.

Several staff changes occurred in 2004. Kathy Nickel, Circulation Assistant, resigned and moved to Alberta where she is currently working for Calgary Public Library. Aidan Sheridan, Systems Support Assistant, resigned and joined the City's Information Technology team in the spring and Noreen Miles was promoted to his position in August. Wendy Bowman, Circulation Supervisor, retired in July, and Sandra Singh, Manager of Library Services, resigned in August to accept a position with Vancouver Public Library. In November, we welcomed Andrée Duval as our new Deputy Chief Librarian, recruited from North Vancouver District Library where she served as Assistant Branch Manager and Children's Services Librarian.

On behalf of the Board of Trustees, I thank Mayor Trasolini, members of Council, and city staff for their ongoing support during the past year. I would also like to acknowledge the contribution of board members and, especially, members of the library staff for their admirable commitment in making this an exceptional community library.

Tom Shorthouse, Library Board Chair

A library is not a luxury but one of the necessities of life.
- Henry Ward BEECHER (1813-1887)

A good library is a place, a palace where the lofty spirits of all nations and generations meet.
- Samuel NIGER (1883-1956)

I have always imagined that Paradise will be a kind of library.
- Jorge Luis BORGES (1899-1986)

2004 HIGHLIGHTS



Sharing a good book

Photo: Staff



Photo: Staff

Staff member Jane Vilac helping talking book patron Lavern Tompkins

Community Relationships & Service Improvements

- Sunday service - extended eight additional weeks (now open September through April)
- Coquitlam Public Library & citysoup.ca - “Two Libraries One Search” was launched offering a unique gateway to specialized weblinks, collections, and databases of PMPL and CPL
- Summer Reading Club - a record breaking 1,000 children participated; successful partnership initiated with Seaview Community School
- Library website - revised with a new look, added features, and easier navigation
- Port Moody Foundation - an agreement was signed and a legacy fund created using golf tournament funds
- Festival of the Arts - PMPL hosted author Timothy Taylor
- Tri-Cities Chocolate Festival - PMPL hosted a cakewalk and special story time
- Community Pathways, funded by Human Resources Skills Development Canada - offered job searching and employment seminars in the library
- “Ready, Set, Learn” - PMPL participated in this provincial literacy outreach program with local schools
- “Celebrate the Season” - held in the Fireside room with special guest, Tom Shorthouse, performing on the piano
- Artists’ reception - held in February to thank artists who displayed their works in the library during 2003

Collections and Databases

- DVD collection expanded in late 2004 and early 2005
- Multilingual collection expanded
- Books on CD and music CD collection enhanced
- Graphic novel collection expanded
- Collection Development plan was created

Funding and Support

- A Fund Development Plan was created and approved by the board
- Golf tournament - \$20,000 raised to kick start the Port Moody Foundation legacy fund
- Over \$8,000 was raised at booksales
- \$1,000 donated from the producers of “The Dead Zone”

Infrastructure/Technology

- Building assessment and expansion study underway
- Bob Brown Study Room refurbished with donated funds
- New counter for self serve checkout unit installed
- Adaptive technology for the visually impaired launched - Industry Canada Grant
- Automated booking system for Internet stations introduced